

NSC Safety Congress & Expo

2024 Safety and Security Fact Sheet | Orlando, FL

General Safety at NSC Events

NSC is committed to the physical and psychological safety of attendees for any event that it hosts. Everyone who shares that commitment to safety through non-discrimination and anti-harassment policies is welcome at our events. Our culture embraces all people regardless of national origin, race, gender identity, sex, sexual orientation, age, religion or physical or mental disability. All Congress & Expo attendees can expect the same level of care and inclusion as they would attending any other NSC event. Additionally, NSC partners closely with each venue to ensure that the appropriate safety and security protocols are in place. This includes the importance of wearing conference name badges to all NSC sponsored events.

Business Travel Safety and Health

If you travel for work – even if it's just once a year for Congress – being prepared and aware of potential risks is key to ensuring a safe trip. Take a look at [these travel tips from CDC](#) to learn about safety in hotels, with rental cars, in unfamiliar cities and more.

Notification System and Text Alerts

Health and safety alerts will be distributed to Congress attendees via text message from 630-285-1121. Attendees can also text this number to contact the Incident Response Team. [Click here](#) to opt in to receive health and safety updates during the event.

Reporting an Incident

Please reach out immediately to event staff if you experience anything that impacts your safety or ability to fully participate and experience Congress. In case of an emergency, contact emergency services by calling 911. Provide first aid assistance if you are trained and find care necessary. Notify the NSC EHS Team by texting 630-285-1121. The First Aid office is located in Med Room #3 in the West Lobby C of the Convention Center.

Safety and Security at Sessions

Safety and security walk-throughs will be completed prior to the start of Congress, keynotes and events. Additionally, an NSC health and safety video will be shown every morning in the ballroom and at other large events. Emergency procedures and site security information can be found on the back of your Congress badge.

Preventing Injuries and Illnesses

Please notify the EHS Team of any health and safety concerns by texting 630-285-1121. If you are sick or feeling ill, please take time to recover. Be sure to pack your daily bag with preventive measures such as hand sanitizer, masks, bandages, snacks and wellness aids.

Accommodations

The Orange County Convention Center (OCCC) is committed to creating a welcoming and safe environment to all conference attendees so they can focus on enjoying their time at Congress. The following accommodations are available to ensure everyone attending Congress is comfortable and their particular needs are met.

Nursing Mothers Room (Wellness Rooms)

The OCCC has Wellness Rooms on the second level of the West, North and South concourses. Wellness Rooms provide a private space for nursing mothers to pump or breastfeed.

Gender Neutral Restrooms

To ensure a comfortable environment for everyone, OCCC is equipped with both gender-neutral and same-gender restrooms.

Accessibility – Wheelchairs & Scooters

OCCC is ADA compliant, equipped with wheelchair ramps, automatic doors, passenger elevators and accessible restrooms for those who need them. Service animals must be approved to be on the convention center premises and must be on a leash, within a pen, or under similar control.